



CANCELLATION POLICY

The client is obliged to notify the reception about cancellation of confirmed booking in writing as soon as possible. Cancellation is applied by the cancellation policy set out below:

In case of cancellation of confirmed booking 22 days in advance of the date of the stay no cancellation fee applies.

In case of cancellation of confirmed booking 21 - 15 days before the date of implementation hotel charges a cancellation fee of 25 % of the ordered and confirmed services.

In case of cancellation of confirmed booking 14 - 8 days before the date of implementation hotel charges a cancellation fee of 50 % of the ordered and confirmed services.

In case of cancellation of confirmed booking 7 - 3 days before the date of implementation hotel charges a cancellation fee of 75 % of the ordered and confirmed services.

In case of cancellation of confirmed booking 2 days or less before the date of implementation hotel charges a cancellation fee of 100 % of the ordered and confirmed services.



When confirming the booking, customer agrees with the cancellation policy.

